

**South Cambs CDRP priorities and action plan April 2018 to March 2019**

**Adding value**

This partnership action plan identifies how we can work together to “add value” to existing core services delivered by individual agencies. It does not list core services or activities and initiatives planned by individual agencies.

Priority 1	Priority 2	Priority 3
Work together to....		
Support vulnerable groups	Tackle Thefts from Homes & Cars	Build Community Resilience
<b>Context</b>		
<p><i>There are many different groups of vulnerable people living in the District including those vulnerable to:</i></p> <ol style="list-style-type: none"> <li>1. Domestic Abuse</li> <li>2. Violence Against Women &amp; Girls</li> <li>3. Hoarding</li> <li>4. Hate crime</li> <li>5. Cyber Harassment, particularly Young People</li> <li>6. Scams &amp; Rogue Trading</li> <li>7. Radicalisation</li> <li>8. Substance Misuse</li> </ol>	<p><i>Compared to national and county levels, burglary remains low in the District.</i></p> <ol style="list-style-type: none"> <li>1. Reduce community vulnerabilities by increasing community engagement and awareness</li> </ol>	<ol style="list-style-type: none"> <li>1. Improve our understanding of South Cambridgeshire’s increasingly diverse communities and how we can better support them.</li> <li>2. Rural Crime               <ol style="list-style-type: none"> <li>a. Better understand the impact of Hare Coursing on rural communities &amp; businesses and develop an effective partnership response.</li> <li>b. Improve intelligence sharing around fly-tipping.</li> </ol> </li> <li>3. Raising Awareness of:               <ol style="list-style-type: none"> <li>a. Modern Day Slavery</li> <li>b. Human Trafficking</li> <li>c. “County Lines” drugs trade</li> <li>d. “Radicalisation” &amp; PREVENT</li> <li>e. Child Sexual Exploitation (CSE)</li> </ol> </li> </ol>
<p><b>Cross-cutting themes</b></p> <p>Improved and appropriate information sharing leading to targeted partnership initiatives            Contribute to the Serious Organised Crime Local Profile (SOCLP)            Communicate key messages to residents and partner agencies            Improve effective partnership working</p>		

Priority	Action 2018-19	Responsible Agency / Officer & Timescales	RAG Status	Progress to date quarters 3 and 4
1. SUPPORTING VULNERABLE GROUPS	<p>1.1 a) Deliver localised communications to ensure residents communities, parishes and voluntary sector can recognise and report incidents or concerns about:</p> <ul style="list-style-type: none"> <li>• Domestic Abuse</li> <li>• Violence Against Women &amp; Girls</li> <li>• Cyber Harassment, particularly Young People</li> <li>• Scams &amp; Rogue Trading</li> <li>• Radicalisation / PREVENT</li> <li>• Hoarding</li> <li>• Hate crime</li> </ul> <p>1.1 b) Cascade as appropriate through each partner agency and to public i.e. DAVAWG comms through SCDC licensing to pubs.</p> <p>1.1 c) Member briefings for SCDC / County Councillors about police activity and resourcing</p>	<ul style="list-style-type: none"> <li>• DA / VAWG <b>Police (PR)</b>, by June 2018</li> <li>• Cyber Harassment, particularly Young People <b>Police (PR)</b>, by Jan 2019 for internet safety week in Feb 2019</li> <li>• Scams &amp; Rogue Trading <b>County Council (EM)</b>, by Scams awareness month in June 2018</li> <li>• Radicalisation / PREVENT <b>Police (PR) &amp; SCDC (KH)</b> by Nov 2018</li> <li>• Hoarding <b>SCDC (EK / KH) &amp; CFRS (PC)</b>, by April 2019 in time for Hoarding awareness week in May 2019</li> <li>• Hate crime <b>Police (PR) &amp; SCDC (KH)</b>, by Sept 2018 for Hate Crime month Oct 2018</li> <li>• <b>Police (PR)</b> between 23 May-31 July 2018 for new members, and ongoing as appropriate.</li> </ul>	<b>GREEN</b>	<p><b>1.1 a) COMMS</b></p> <ul style="list-style-type: none"> <li>• Attendance at countywide DASV / DHR meetings quarterly; DASV and White Ribbon on agenda for Community Resilience event on 9 March</li> <li>• Young People's healthy relationships posters circulated across SCDC and partners (various adult posters circulated in first half of the year)</li> <li>• Police to produced comms for national internet safety day on 5 Feb and all to cascade.</li> <li>• Prevent information cascaded to all waste service staff through training programme Jan 2019, and text to GPs via newsletter through Public Health</li> <li>• Hoarding comms to be complete by end March 2019</li> </ul> <p><b>SCAMS &amp; Rogue Traders September - Dec 2018</b></p> <ul style="list-style-type: none"> <li>• Various activities including: <ul style="list-style-type: none"> <li>○ Email updates to local coordinators for No Cold Calling Zones/Good Neighbours schemes</li> <li>○ Publicising prevention and Friends Against Scams and sharing the '5 simple steps' to build community resilience</li> </ul> </li> <li>• Social media activity re: National Cyber Security Month); Friends Against Scams 2<sup>nd</sup> anniversary.</li> <li>• Press release issued re new Against Scams Partnership which led to an invitation to participate in a feature on BBC Look East in January.</li> </ul>

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				<ul style="list-style-type: none"> <li>• Promoted CAPASP to Parish Councils at Local Councils Conference, sign up from supporters</li> </ul> <p><b>Hate Crime</b></p> <ul style="list-style-type: none"> <li>• Hate Crime referral centres work is ongoing with engagement with County elected members – all members want to be more involved. County Cllrs need to engage with all district CSP/CDRPs via the CSSB. Tiff Lane (police) and Rob Hill (CCC) – there is to be one main referral centre per district with satellites.</li> <li>• 22 LGBT+ residents of South Cambridgeshire completed an online survey. 45% of respondents claim they had experienced discrimination in the past 12 months; 65% claimed to have been harassed in the past 5 years; 16% reported having been physically assaulted in the past 5 years as a result of their sexual orientation or gender identity; 25% of respondents admit to avoiding holding hands with a same sex partner; and 50% will avoid certain places for fear of being targeted. This means there is a perception among many that they could be targeted and therefore will alter their behaviour to avoid harassment, discrimination or hate crime.</li> </ul>

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				<p><b>1.1 b) Information dissemination</b></p> <p>Oct 2018-Feb 2019</p> <ul style="list-style-type: none"> <li>Ongoing promotion of DASV materials and VAWG comms, newsletters etc</li> <li>Attendance at DA / DHR countywide meetings. Merger of 2 meetings into 1.</li> </ul>
				<p><b>1.1c) Member Briefings</b></p> <ul style="list-style-type: none"> <li>SCDC member briefing 27/09. Publicised to all Elected Members. A range of issues covered and police approach explained. Police have since followed up and are committed to running workshops to address local challenges, e.g. hare-coursing, unlawful encampments.</li> </ul>
	1.2 Continue to contribute to the Serious Organised Local Crime Profile	ALL, as appropriate	GREEN	<p><b>1.2 SOLCP</b></p> <ul style="list-style-type: none"> <li>Updates being written now (Feb 2019) and a call for 'issues' has been made. This partnership to feed back any issues following agreement of the Strategic Assessment.</li> </ul>
	<p>1.3 Make links with Countywide delivery groups and partnerships where they exist to:</p> <ul style="list-style-type: none"> <li>ensure an understanding of their action plans;</li> <li>amend TOR to reflect open invitation to bring any event / trend information relevant to South Cambs to the attention of</li> </ul>	<ul style="list-style-type: none"> <li>ALL, ongoing 2018-19</li> <li>Update T&amp;CG TOR – SCDC KH, June 2018</li> </ul>	GREEN	<p><b>1.3 Links / partnerships</b></p> <ul style="list-style-type: none"> <li>Links made and ongoing with DA/SV &amp; DHR (now one group), Hate Crime Strategic Group, ASB Partners Group (EK attends for SCDC), Countywide CSP officers meeting (most recent one postponed). CPE working group and briefing paper (SM for SCDC).</li> </ul>

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	<p>the CDRP &amp; TCG</p> <ul style="list-style-type: none"> <li>gain an understanding of existing provision and support the scoping and planning of appropriate services to support vulnerable groups</li> </ul>	<ul style="list-style-type: none"> <li>Support / maintain two-way communication with delivery groups and support scoping and planning of services, <b>ALL</b> ongoing 2018-19</li> </ul>		<ul style="list-style-type: none"> <li>TOR for the CDRP agreed at Oct 2018 Stakeholder Event.</li> </ul>
	<p>1.4 Develop services to address the Mental Health aspect of the most complex Hoarder cases</p> <p><b>£1,000 carried forward from 2017-18 into 2018-19 – as yet unspent</b></p>	<p><b>CFRS (PC) &amp; SCDC (EK / Rob Lewis)</b> project devised by July 2018, delivered by Dec 2018</p>	<p><b>AMBER – current project idea led by other agencies</b></p>	<p><b>1.4 Hoarding</b></p> <ul style="list-style-type: none"> <li>Discussions taking place about developing a hoarding service, possibly to be run through Stuart Brown, Adult Early Help CCC and Helen Brown, Trailblazer Project, with a mental health focus. Emma Knight (SCDC) to progress CDRP involvement and whether a pilot for a new service could be piloted in South Cambs using £1000 and possibly further funding from pooled fund, if approved.</li> </ul>
	<p>1.5 Deliver initiatives to:</p> <ul style="list-style-type: none"> <li>Identify vulnerable people and communities and provide support; and</li> <li>Increase community resilience to scams and rogue traders</li> </ul> <p><b>FUNDING FROM POOLED FUND: £2,000</b></p> <p><i>Also meets priority 3. Building Community Resilience</i></p>	<ul style="list-style-type: none"> <li>Respond to referrals of suspected or actual scam victims made to us by the National Trading Standards (NTS) Scams Team and partners with face to face visits and / or information packs and signposting</li> <li>Identify appropriate additional support, e.g. call blocking, mail re-direction etc</li> <li>Encourage communities to develop and run local</li> </ul>	<p><b>GREEN</b></p>	<p><b>Sept – Dec 2018</b></p> <ul style="list-style-type: none"> <li>Scam awareness events, stalls and talks with various organisations for members of the public, including Barclays, Parkinsons UK, Great Chishill wine and crime evening, Dry Drayton WI, Scotsdales, Girton WI, Willingham WI – reaching in total c. 211 people</li> <li>C. 185 new Friends Against Scams registered online in Cambs during Sept-Dec 2018</li> <li>66 new victim referrals in South Cambs received from NTS Scams Team this period. Contact made with each within 28 days based on the priority and the scam type applicable to each.</li> <li>Cambridgeshire and Peterborough Against</li> </ul>

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		<p>support schemes to protect vulnerable residents from the harm caused by scams</p> <ul style="list-style-type: none"> <li>Promote Friends Against Scams training, Scams and Fraud Education (SAFE) and community-led support schemes, e.g. GNS.</li> <li>Work with partners e.g. Police, CFRS, NCCZ coordinators, Meals on Wheels providers and Neighbourhood Watch to increase awareness of fraud amongst at risk residents across the district.</li> </ul> <p><b>County Council (EM)</b> ongoing 2018-19</p>		<p>Scams Partnership meetings took place to develop a charter and action plan. Partnership launched, along with new webpage <a href="http://www.cambridgeshireinsight.org.uk/capasp">www.cambridgeshireinsight.org.uk/capasp</a> designed so that CAPASP supporters such as parish councils and community groups can self-serve resources to use within their community to help build resilience e.g. '5 Simple Steps', Little Book of Big Scams and scams awareness posters. EM represents South Cambs CDRP at this partnership</p> <ul style="list-style-type: none"> <li>Scams awareness stall at local councils conference. Gave out prevention resources and obtained names of reps from 15 local councils in South Cambs who were taking away the '5 simple steps': Histon &amp; Impington, Little Abington, Swavesey, Wimpole, Sawston, Bartlow, Waterbeach, Willingham, Orwell, Meldreth, Croydon, Teversham, Gamlingay, Fulbourn, Duxford.</li> </ul>
2. TACKLE THEFTS FROM HOMES & CARS	2.1 Actively share appropriate intelligence, data and information using existing information sharing agreements (e.g. Integrated Offender Management, locality meetings, ECINS, case conferences, Problem Solving Group)	<b>ALL</b> , ongoing 2018-19	<b>GREEN</b>	<ul style="list-style-type: none"> <li>ECINS now used by PSG to draw up agenda and case list, and new referral process outlined.</li> <li>Police reviewing PSG processes in Hunts and to feedback via T&amp;CG any relevant recommendations</li> </ul>
	2.2 Provide localised communications and marketing information to: <ul style="list-style-type: none"> <li>Raise awareness of hotspots geographically;</li> <li>Raise awareness of current focus (what is being stolen from where);</li> <li>Effects of burglary and theft on</li> </ul>		<b>AMBER – Safeland and income generation work last ¼ 2018-19</b>	<b>COMMS</b> <ul style="list-style-type: none"> <li>Op Hunter follow-on work underway looking at community-led approach to tackling dwelling burglaries. Aim to target higher risk locations Jan-April 2019 using "I'm a victim, I'm a burglar" video. Vehicle crime video shot and</li> </ul>

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	<p>victims.</p> <p>Actions to include:</p> <ul style="list-style-type: none"> <li>• Deliver / support one 'Community Safety Event'</li> <li>• Promote 'Safeland' as a police-endorsed community safety app.</li> <li>• Pilot use of 'Safeland' community safety app with one GNS / Neighbourhood Watch scheme in South Cambs</li> <li>• Use of 'I'm a burglar / I'm a victim' videos to highlight motivations for / impact of burglary</li> <li>• Investigate opportunities for generating funds for CDRP use e.g. through sale of video doorbells</li> </ul>	<ul style="list-style-type: none"> <li>• Led by <b>Police (PR)</b>, supported by <b>ALL</b> partners, by March 2019</li> <li>• Led by <b>Police (PR)</b>, supported by <b>ALL</b> partners, by Sept 2018 (prior to onset of Autumn/ Winter peak)</li> <li>• <b>County Council (EM)</b>, by Sept 2018 (prior to onset of Autumn/ Winter peak).</li> <li>• Led by <b>Police (PR)</b>, cascaded by <b>ALL</b> partners, by Sept 2018</li> <li>• <b>Police (PR) / SCDC (KH)</b> in time for Community Safety Event (see above)</li> </ul>		<p>now ready for use – first opportunity will be half term.</p> <ul style="list-style-type: none"> <li>• Planning for Community Resilience Event 9 March underway where comms and advice will be delivered on 3 themes: Community Resilience (scams NW, etc), Fire Safety, Vulnerable People. Plus stalls and self-service information – scams, neighbourhood watch, Safe and Well, hoarding identification and support, DA, White Ribbon etc</li> <li>• Safeland and income generation work to be reviewed in the final quarter of 2018-19</li> </ul>
<p>3. BUILD COMMUNITY RESILIENCE</p> <ul style="list-style-type: none"> <li>• Gather data</li> <li>• Analyse the data</li> <li>• Respond to that data</li> <li>• Raise awareness</li> </ul>	<p>3.1 Create outreach opportunities with the diverse communities in the District to:</p> <p>(a) increase engagement</p> <p>(b) increase our understanding of their needs</p> <p>(c) respond to their needs and concerns</p> <ul style="list-style-type: none"> <li>• Report from Cambs Research Group on focus groups, outcomes and</li> </ul>		<b>GREEN</b>	<p><b>Gypsy Traveller Work</b></p> <p>Practical actions / outcomes from 5/10 meeting:</p> <ul style="list-style-type: none"> <li>• Another meeting to develop into an annual practitioner / VCS event to support those working with G&amp;T</li> <li>• Clarity about police roles and changes to staffing in a timely way</li> </ul>

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	<p>proposed actions</p> <p>With regard to existing communities:</p> <ul style="list-style-type: none"> <li>• Long term community cohesion work Orchard Park</li> </ul> <p>With regard to new communities:</p> <ul style="list-style-type: none"> <li>• Engagement events focussing on crime in new communities, e.g. South Trumpington</li> <li>• Analysis of outcomes of new communities surveys being done by Cambs Research Group</li> </ul>	<ul style="list-style-type: none"> <li>• <b>Cambs Research Group (LR/JO)</b>, by June 2018</li> <li>• Led by <b>Police (PR)</b>, supported by partners as appropriate, throughout 2018-19 and beyond</li> <li>• <b>Police (PR)</b>, demand-led, min of 2 events in 2018-19</li> <li>• <b>SCDC (GB)</b>, <i>timescales tba</i></li> </ul>		<ul style="list-style-type: none"> <li>• Clarity of police process / initial assessment of encampments</li> <li>• Use of ECINS to map unauthorised encampments and actions by partners / powers</li> <li>• Clarity of PSG processes and the availability of these groups to address G&amp;T issues</li> <li>• Third party reporting of hate crime / prejudice</li> </ul> <p>PR to take all actions forward and develop a separate action plan to bring to T&amp;CG monthly.</p> <p>Newton event held on illegal encampments, with c. 12 parishes and Cllr Topping. Workshop approach addressing language, hate crime, human rights. Another workshop planned for 9 March at Community Resilience Event for Parish Councils.</p> <p><b>Cohesion</b></p> <ul style="list-style-type: none"> <li>• Orchard park community cohesion work ongoing via a working group of key partners, including SCDC, police, parish and County. Group has met several times.</li> <li>• South Trumpington Engagement events ongoing.</li> <li>• 1 x Northstowe engagement / Crime Prevention event</li> </ul> <p><b>Hot Spot work</b></p> <ul style="list-style-type: none"> <li>• Fen Rd Chesterton</li> <li>• A10 corridor Burglaries (Melbourn)</li> <li>• ASB Cambourne VC – leading to projects such as gardening project</li> </ul>



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	<p>3.2 Rural Crime</p> <p>a) Partnership response to hare-coursing:</p> <ul style="list-style-type: none"> <li>• Support positive police action / injunctions against hare coursers and other unauthorised activity on land / affecting businesses.</li> <li>• Refer 'problem place cases' to Problem Solving Group for a partnership view</li> </ul> <p>b) Improve intelligence sharing around fly-tipping.</p> <ul style="list-style-type: none"> <li>• Develop and share locally a case study (e.g. Duxford) highlighting good practice around processes that enable effective information sharing, particularly where Env Agency / SOC involved</li> <li>• Understand and promote alternatives to fly-tipping, e.g. SCDC trade waste service</li> </ul>	<ul style="list-style-type: none"> <li>• <b>Led by Police (PR)</b>, as necessary, supported by <b>ALL</b>, throughout 2018-19</li> <li>• <b>ALL</b>, co-ordinated by <b>SCDC (EK / PSG Chair)</b> and reported to T&amp;CG monthly</li> <li>• <b>SCDC (EK / Rob Lewis)</b> and <b>Police (PR)</b>, by Sept 2018</li> <li>• <b>SCDC (EK / Rob Lewis)</b> ongoing throughout 2018-19</li> </ul>	<p><b>AMBER – fly-tipping case study work delayed</b></p>	<p>3.2 a)</p> <ul style="list-style-type: none"> <li>• Injunctions in place. RCAT (specialist rural crime team). EH is reviewing all injunctions and asking what can the partnerships (T&amp;CG, PSG) do to add value. There will be a briefing for partners and the public and a review (CDRP &amp; Police) or current tactics.</li> <li>• SCDC Rural Crime Task &amp; Finish Group planned. Timescales tbc.</li> <li>• Increase over Summer in deliberate fire-setting in certain wards has been addressed, various interventions such as fire safety education work in Cambourne VC. Caution to be taken over location of activity – CFRS and SCDC wards no longer match.</li> </ul> <p>3.2 b)</p> <ul style="list-style-type: none"> <li>• Grass roots review of fly tipping EK, and RECAP partnership work, intel sharing. C. 700 reports per annum of fly-tipping. Ongoing work to determine what level the EA is dealing with. This is a priority for SCDC. A10 and M11 corridors largely affected.</li> </ul>

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	<p>3.3 Raise awareness through communications, training and education within parishes and other communities (e.g. the school community) of:</p> <ul style="list-style-type: none"> <li>• Modern Day Slavery</li> <li>• Human Trafficking</li> <li>• “County Lines” drugs trade</li> </ul> <p>Actions to include:</p> <ul style="list-style-type: none"> <li>• Delivery of County Lines production in village colleges across South Cambs, aligned to and supported by relevant thematic countywide delivery group</li> <li>• Publicise and deliver community production/s in most appropriate location/s</li> <li>• Deliver member briefings and comms for parishes / residents on each of the themes at 3.3</li> </ul>	<ul style="list-style-type: none"> <li>• <b>SCDC (KH / Linda Gallagher), by March 2019</b> (and in conjunction with Tough Love from 2017-18)</li> <li>• <b>SCDC (KH / Linda Gallagher), by March 2019</b> (and in conjunction with Tough Love from 2017-18)</li> <li>• <b>Police (PR), supported by SCDC (KH), by Dec 2018</b></li> </ul>	<b>GREEN</b>	<ul style="list-style-type: none"> <li>• Tough Love productions (OPCC funding for 2017-18 carried forward) delivered w/c 24 Sept 2018 to 100-200 pupils per performance: <ul style="list-style-type: none"> <li>○ Impington VC x 1</li> <li>○ Swavesey VC x 1</li> <li>○ Comberton VCx 1</li> <li>○ Cambourne VC x 2</li> <li>○ Linton VC x 1</li> <li>○ Cottenham VC and Astrea Centre x 1</li> <li>○ Bassingbourn VC x 1</li> <li>○ 1 x community performance (30ppl)</li> <li>○ Sawston and Melbourn VCs did not take this production</li> </ul> <p style="text-align: right;"><b>OPCC Funding £5,000; cost £5,844</b></p> </li> <li>• County Lines production (OPCC funding for 2018-19) delivered w/c 21 Jan 2019 to 100-200 pupils per performance: <ul style="list-style-type: none"> <li>○ Bassingbourn VC x 1</li> <li>○ Comberton VC x 1</li> <li>○ Melbourn VC x 1</li> <li>○ Cottenham VC x 1</li> <li>○ Impington VC x 2</li> <li>○ Linton VC x 1</li> <li>○ Cambourne VC x 2</li> <li>○ Swavesey and Sawston VCs did not take this production</li> </ul> <p style="text-align: right;"><b>OPCC Funding £5,000; cost £5940</b></p> </li> <li>• Positive feedback from both programmes and in each case at least one vulnerable young person identified and supported through via VC Safeguarding policy.</li> <li>• Police briefing to District and County Councillors highlighted MDS, Human Trafficking and County Lines as police</li> </ul>

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				priorities.
	<p>3.4 Contribute to the Prevent Strategy (Radicalisation) and support the imminent transfer of responsibility to LA's by:</p> <ul style="list-style-type: none"> <li>• ensuring frontline agency staff are trained in basic "Prevent" awareness of how to spot and recognise concerns</li> <li>• Raise awareness of PREVENT with GPs and Schools</li> <li>• Embed PREVENT in processes for raising concerns and making referrals referrals</li> </ul>	<ul style="list-style-type: none"> <li>• <b>ALL partners</b> SCDC to investigate sharing of online PREVENT training across CDRP partners, by Sept 2018.</li> <li>• <b>SCDC (MH)</b> to monitor reports of PREVENT referrals by partners to / from CSSB, ongoing</li> <li>• <b>SCDC (Lesley MacFarlane) / Public Health (TL) / CYPAP (MH)</b>, by December 2018</li> <li>• <b>ALL partners</b></li> </ul>	<b>GREEN</b>	<p><b>Prevent</b></p> <ul style="list-style-type: none"> <li>• SCDC 180 / 562 means 32% of employees have done e-learning module on PREVENT, particularly those in front line roles.</li> <li>• Waste Service received training on Prevent through Team Leaders during training programme in Jan 2019. Posters also produced for display at depot.</li> <li>• Information about Prevent went to GPs through their newsletter from public health (TL to confirm date) and on GP Gateway – how to make a referral and what to do if you're concerned.</li> <li>• Dr Lim, Medical Director of the Cambridgeshire GP network. Also on LWAP and verifying GP approach to Prevent (contacted through LM, SCDC)</li> <li>• Policy, referral forms and concern cards (all of which have been adapted to mention PREVENT) have been uploaded to InSite for general use.</li> </ul>

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**RAG Status Key:**

Off target, action required
Off target within reason, monitor
On target (✓ = complete)