

**Appendix B(1)****CORPORATE AND CUSTOMER SERVICES**

	<b>2019/20 Original Estimate £ 000's</b>	<b>2020/21 Original Estimate £ 000's</b>
<b><u>DIRECT SERVICES</u></b>		
COMMUNICATIONS	287	303
ELECTIONS	0	0
REGISTER OF ELECTORS	343	367
DEMOCRATIC REPRESENTATION	1,172	979
POLICY & PERFORMANCE	254	263
CORPORATE MANAGEMENT	1,771	760
COST OF COLLECTING BUSINESS RATES	283	362
COST OF COLLECTING COUNCIL TAX	844	1,020
HOUSING & COUNCIL TAX SUPPORT	556	624
RENT ALLOWANCES	273	23
RENT REBATES	212	77
TREASURY MANAGEMENT	4	26
INVESTMENT STRATEGY	69	473
MISCELLANEOUS FINANCE	4	4
<b>NET EXPENDITURE CHARGED TO GENERAL FUND</b>	<b>6,072</b>	<b>5,281</b>

	<b>2019/20</b>	<b>2020/21</b>
	<b>Original</b>	<b>Original</b>
	<b>Estimate</b>	<b>Estimate</b>
	<b>£ 000's</b>	<b>£ 000's</b>
<b><u>SUBJECTIVE ANALYSIS</u></b>		
Employee Related	5,238	3,442
Transport Related	12	3
Supplies and Services	1,189	1,462
Transfer Payments	19,227	18,853
Capital Financing Costs	2	2
Support Services	1,554	2,182
Internal Recharges	(1,217)	(735)
<b>Gross Expenditure</b>	<b>26,005</b>	<b>25,209</b>
<b>Gross Income</b>	<b>(19,933)</b>	<b>(19,928)</b>
<b>Net Expenditure</b>	<b>6,072</b>	<b>5,281</b>

Corporate Management previously included the pension deficit payment. This has now been allocated in line with employee costs across all services. The recharge to the HRA has also been reassessed and an increase in allocation has been made primarily relating to democratic representation which better reflects reality. Other changes include additional resources to deliver the Investment Strategy and lower Rent Rebate and Rent Allowance costs. The latter reflects the increasingly successful collection of Housing Benefit overpayments through on going benefit.

**Appendix B(1)****CORPORATE AND CUSTOMER SERVICES**

	<b>2019/20</b>	<b>2020/21</b>
	<b>Original</b>	<b>Original</b>
	<b>Estimate</b>	<b>Estimate</b>
	<b>£ 000's</b>	<b>£ 000's</b>
<b><u>SUPPORT SERVICES</u></b>		
Financial Services	911	1,175
Human Resources and Payroll	441	2,292
Internal Audit	55	106
Contact Centre	843	907
Information & Communication Technology	1,652	1,679
Legal Services	331	308
South Cambridgeshire Hall	1,313	1,348
Waterbeach Depot	255	245
Business Hub Offices	17	21
Central Expenses	243	240
Central Support Services	233	244
Corporate Services Directorate Support	0	35
Environmental Services Directorate Support	88	325
Housing Management Directorate Support	31	63
Planning Services Directorate Support	615	0
<b>NET EXPENDITURE CHARGED TO GENERAL FUND</b>	<b>7,027</b>	<b>8,991</b>

	<b>2019/20</b>	<b>2020/21</b>
	<b>Original</b>	<b>Original</b>
	<b>Estimate</b>	<b>Estimate</b>
	<b>£ 000's</b>	<b>£ 000's</b>
<b><u>SUBJECTIVE ANALYSIS</u></b>		
Employee Related	2,680	4,680
Premises Related	1,125	1,157
Transport Related	1	7
Supplies and Services	830	887
Third Party Payments	2,016	1,836
Transfer Payments	31	32
Capital Financing Costs	527	526
Support Services	743	1,370
Internal Recharges	(774)	(1,401)
<b>Gross Expenditure</b>	<b>7,179</b>	<b>9,094</b>
<b>Gross Income</b>	<b>(152)</b>	<b>(104)</b>
<b>Net Expenditure</b>	<b>7,027</b>	<b>8,991</b>

Corporate and Customer Services also includes a number of overhead accounts that are recharged either to other General Fund Services or the Housing Revenue Account (HRA) as appropriate, so effectively a proportion of the net expenditure here appears as part of the net expenditure of the other four Directorates and the HRA. The pension deficit is now allocated via HR as it relates to employees and should be apportioned on the same basis as that heading. Planning support now forms part of Planning Services as it supports that directorate only.

**HEALTH AND ENVIRONMENTAL SERVICES****Appendix B(1)**

	<b>2019/20 Original Estimate £ 000's</b>	<b>2020/21 Original Estimate £ 000's</b>
<b><u>DIRECT SERVICES</u></b>		
GREATER CAMBRIDGE SHARED WASTE SERVICE	3,284	3,930
STREET CLEANSING	875	939
AWARDED WATERCOURSES	332	363
WEBB'S HOLE SLUICE	21	8
SWAVESEY BYEWAYS	1	1
FOOTWAY LIGHTING	143	139
ENVIRONMENTAL PROTECTION	258	118
ENVIRONMENTAL HEALTH GENERAL	551	945
BUSINESS HUB	(36)	(30)
FOOD SAFETY	221	227
ENFORCEMENT (ENVIROCRIME)	117	134
ACTION ON DOGS	12	13
ANIMAL WELFARE LICENSING	(3)	0
LICENSING ACT	44	30
TAXI LICENSING	57	147
MISCELLANEOUS LICENSING	(8)	(13)
MISCELLANEOUS SERVICES	4	5
AGEING WELL	44	244
SUSTAINABILITY	50	69
TRANSPORT INITIATIVES & POLICY	33	45
VOLUNTARY SECTOR GRANTS	147	146
COMMUNITY SAFETY	86	66
COMMUNITY CHEST GRANTS	61	109
NORTHSTOWE - HEALTHY NEW TOWN	65	90
LOCALISM	377	772
HEALTH & WELLBEING	246	214
MUSEUM GRANTS	9	9
EMERGENCY PLANNING	7	24
RENEWABLE ENERGY	246	230
CHILDREN, YOUNG PEOPLE & FAMILIES	12	0
<b>NET EXPENDITURE CHARGED TO GENERAL FUND</b>	<b>7,256</b>	<b>8,974</b>

	<b>2019/20</b>	<b>2020/21</b>
	<b>Original</b>	<b>Original</b>
	<b>Estimate</b>	<b>Estimate</b>
	<b>£ 000's</b>	<b>£ 000's</b>
<b><u>SUBJECTIVE ANALYSIS</u></b>		
Employee Related	7,745	8,392
Premises Related	21	26
Transport Related	1,769	1,688
Supplies and Services	3,317	3,383
Third Party Payments	94	94
Transfer Payments	14	16
Capital Financing Costs	449	449
Support Services	1,413	2,531
<b>Gross Expenditure</b>	<b>14,822</b>	<b>16,579</b>
<b>Gross Income</b>	<b>(7,566)</b>	<b>(7,605)</b>
<b>Net Expenditure</b>	<b>7,256</b>	<b>8,974</b>

Increase in the cost of services includes £200,000 for Ageing Well to fund the Mobile Warden scheme, £200,000 to create a business support team and another amount of over £200,000 to create a Capital Projects Management team to support local capital investment projects. Although the budget has been included in the General Fund it is likely that some of this cost will fall on the HRA. These Increased staff costs attract also additional overhead recharges of around £300,000. Two further items of £30,000 each relate to setting up a Community Liaison forum for new developments and an improvement to recycling performance. Also once the Shared Services recharge work is concluded it is expected that additional income of around £50,000 will be received in relation to Shared Waste.

Appendix B(1)

HOUSING GENERAL FUND

	2019/20 Original Estimate £ 000's	2020/21 Original Estimate £ 000's
<b><u>DIRECT SERVICES</u></b>		
HOUSING ASSOCIATION SUPPORT	105	109
HOMELESSNESS	586	504
LETTING & ADVISORY SERVICE	111	121
PRIVATE SECTOR LEASING SCHEME	241	271
SELF-BUILD VANGUARD	20	12
STRATEGIC HOUSING	172	174
SUB-REGIONAL HOMELINK SERVICE	0	6
EQUALITY & DIVERSITY	6	5
TRAVELLERS SITES	32	88
IMPROVEMENT GRANTS	57	74
VISITING SUPPORT SERVICE	0	33
GF SHELTERED PROPERTIES	115	106
HOUSING COMPANY	0	27
COMMUNITY LIFELINE SERVICES	0	(31)
RECHARGES FROM/(TO) HRA	49	122
<b>NET EXPENDITURE CHARGED TO GENERAL FUND</b>	<b>1,494</b>	<b>1,621</b>

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	<b>Estimate</b>	<b>Estimate</b>
	<b>£ 000's</b>	<b>£ 000's</b>
<b><u>SUBJECTIVE ANALYSIS</u></b>		
Employee Related	1,564	1,914
Premises Related	40	44
Transport Related	23	31
Supplies and Services	731	1,392
Transfer Payments	139	136
Capital Financing Costs	98	98
Support Services	477	788
Internal Recharges	(213)	(166)
<b>Gross Expenditure</b>	<b>2,859</b>	<b>4,237</b>
<b>Gross Income</b>	<b>(1,365)</b>	<b>(2,616)</b>
<b>Net Expenditure</b>	<b>1,494</b>	<b>1,621</b>

The Community Lifeline service is open to all residents of the district and is now accounted for within the General Fund. It was previously included within the Housing Revenue Account but most users are not council tenants so it is more appropriate to account for the income and expenditure here. Whilst employee costs, equipment and monitoring costs show as additional expenditure this is offset by the charges for the service. Overall the service shows net income of £39,000 in 2020/21. The other main service areas include Homelessness, Private Sector Leasing and Improvement Grants most of which are funded by the Better Care Fund held by the County Council.



Appendix B(1)

**PLANNING**

	2019/20 Original Estimate £ 000's	2020/21 Original Estimate £ 000's
<b><u>DIRECT SERVICES</u></b>		
OPERATIONS MANAGEMENT	0	1,150
DEVELOPMENT MANAGEMENT	1,300	(851)
LAND CHARGES	(177)	151
PLANNING POLICY	1,793	1,940
PRE-PLANNING APPLICATION	0	(216)
BUILDING CONTROL SERVICE	119	121
OPEN SPACE CHERRY HINTON	0	0
BUILDING NEW ENVIRONMENTS	1,315	1,455
ENFORCEMENT ISSUES	285	430
ECONOMIC DEVELOPMENT	52	291
TOURISM INITIATIVES	19	35
STRATEGIC SITES	389	(316)
CIL / S106 OFFICE	139	170
STREET NAMING AND NUMBERING	4	4
SHARED SERVICES RECHARGE		(50)
<b>NET EXPENDITURE CHARGED TO GENERAL FUND</b>	<b>5,238</b>	<b>4,314</b>

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	<b>£ 000's</b>	<b>£ 000's</b>
<b><u>SUBJECTIVE ANALYSIS</u></b>		
Employee Related	5,780	6,325
Premises Related	23	23
Transport Related	41	36
Supplies and Services	2,120	1,944
Transfer Payments	118	115
Capital Financing Costs	0	0
Support Services	2,301	1,728
<b>Gross Expenditure</b>	<b>10,383</b>	<b>10,171</b>
<b>Gross Income</b>	<b>(5,145)</b>	<b>(5,857)</b>
<b>Net Expenditure</b>	<b>5,238</b>	<b>4,314</b>

The reduction in Planning budgets for 2020-21 is mainly attributable to, firstly, the removal of £500,000 Transformation Budget (a one off for 2019-20). After a thorough review of all PPA agreements, the service will look to recover PPA income which has not been captured in previous years (£216,000). There has also been an increase (£331,000) in the 'Shared Planning Service (SPS) contribution' from the City for 2020-21, as per the SPS agreement. Finally, the agency budget (£251,000) has been removed as the service is budgeted for the new structure. Once the Shared Services recharge work is concluded it is expected that additional income of around £50,000 will be received in this Directorate.