

Appendix 1

Enforcement Cases Received and Closed

| Month – 2020 | Received | Closed |
|---------------------------|----------|--------|
| January 2020 | 45 | 47 |
| February 2020 | 37 | 12 |
| March 2020 | 41 | 25 |
| April 2020 | 22 | 12 |
| | | |
| July 2019 | 68 | 56 |
| August 2019 | 68 | 65 |
| September 2019 | 41 | 33 |
| October 2019 | 62 | 81 |
| November 2019 | 56 | 64 |
| December 2019 | 39 | 53 |
| | | |
| 1 st Qtr. 2020 | 123 | 84 |
| | | |
| 1 st Qtr. 2019 | 135 | 134 |
| 2 nd Qtr. 2019 | 146 | 155 |
| 3 rd Qtr. 2019 | 177 | 154 |
| 4 th Qtr 2019 | 157 | 198 |
| | | |
| 1 st Qtr. 2018 | 161 | 148 |
| 2 nd Qtr. 2018 | 156 | 167 |
| 3 rd Qtr. 2018 | 176 | 160 |
| 4 th Qtr. 2018 | 177 | 176 |
| | | |
| 1 st Qtr. 2017 | 122 | 122 |
| 2 nd Qtr. 2017 | 157 | 165 |
| 3 rd Qtr. 2017 | 148 | 118 |
| 4 th Qtr. 2017 | 175 | 158 |
| | | |
| | | |
| 2020 - YTD | 45 | 47 |
| 2019 - YTD | 615 | 641 |
| 2018 - YTD | 670 | 651 |
| 2017 - YTD | 602 | 563 |
| 2016 - YTD | 565 | 563 |
| 2015 - YTD | 511 | 527 |
| 2014 - YTD | 504 | 476 |
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