

**2008/09 CORPORATE PLAN PERFORMANCE**

The 2008/09 Corporate Plan identified how the Council will face up to the major challenges. For 2008/09 these challenges were addressed through Corporate Objectives and service priorities. The Corporate Plan service priorities for 2008/09 are set out below: -

<b>CORPORATE PLAN</b>	
<b>Corporate Objective</b>	<b>Key Service Priorities</b>
Work in partnership to manage growth to benefit everyone in South Cambridgeshire now and in the future.	<ul style="list-style-type: none"> <li>• Delivering and managing growth</li> <li>• Securing a sustainable future for council housing</li> <li>• Waste and recycling</li> <li>• Tackling climate change</li> <li>• Affordable Homes (Additional Priority)</li> </ul>
Delivering high quality services that represent best value and are accessible to all our community.	<ul style="list-style-type: none"> <li>• Improved service delivery</li> <li>• Improved customer satisfaction</li> <li>• Develop equalities practice</li> </ul>
Enhance quality of life and build a sustainable South Cambridgeshire where everyone is proud to live and work.	<ul style="list-style-type: none"> <li>• Enhance citizen engagement</li> <li>• Develop the role of scrutiny</li> <li>• Promote economic development</li> </ul>

This appendix uses traffic lights (i.e. Red, Amber, Green) to identify the end-of-year performance for each measure in the key service priorities.

<b>Traffic Light Colour</b>	<b>Definition of Category</b>
Green – G	Performance achieved
Amber – A	Performance not achieved but slightly missing the target is considered operationally acceptable.
Red - R	A strategic and important target, which was not achieved.
Grey – N/A	Grey is used to identify a measure for which the annual performance figure is not yet known.